



HydroTech™ WATER SOURCE HEAT PUMP LIMITED WARRANTY- FLORIDA

First Co. **HydroTech™** water-source heat pumps manufactured after 1/1/2012 (serial number beginning with V or higher letter) that are sold and installed in the State of Florida are warranted to the original owner to be free from defects in material and workmanship under normal use and maintenance for a period of five (5) years from the date of original installation. This limited warranty includes coverage for the compressor, refrigeration system components (including evaporator coil and heat exchanger) and electrical components. A new or rebuilt part to replace any defective part that fails within the warranty period will be provided when the defective part is returned to the factory. The replacement part assumes the unused portion of the warranty. **This warranty applies to all 208-230V single phase models installed in residential applications only.**

This warranty does not include labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts.

This warranty **does not cover** and First Co will not be responsible for:

1. Normal maintenance.
2. Shipping or handling damage.
3. Damage or repairs required as a consequence of faulty installation or misapplication of the product.
4. Failure of the product to operate due to voltage being more than plus or minus 5% of rated voltage, blown fuses, open circuit breakers, or other damages due to the inadequacy or interruption of electrical service.
5. Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
6. Damage as a result of floods, water damage, winds, fires, lightning, accidents, corrosive atmosphere, destructive environmental conditions, or other conditions beyond the control of First Co.
7. Operation of equipment outside the parameters described in the product bulletin.
8. Any special, indirect, consequential, property, or commercial damage of any nature whatsoever. Damage or destruction of the product by outside sources.

INTERNET SALES POLICY

First Co warranty for all residential and commercial products are **not** available if sold through the Internet by an unauthorized First Co wholesale distributor. This condition applies to consumers purchasing products on the Internet, then self-installing (DIY) or not hiring the original contractor the distributor sold the original equipment to. The reasons are fairly obvious for the warranty policy....HVAC equipment is sensitive and its performance is highly dependent on the skill of the installer. When sold on the Internet, the risk of failure increases; therefore, First Co does not cover the product when sold via this method.

WARNING TO INSTALLER, SERVICE PERSONNEL, AND OWNER

Altering a First Co. product or replacing parts with non-authorized factory parts voids all warranty or implied warranty and may result in adverse operational performance and / or a possible hazardous safety condition to service personnel and occupants.

First Co. employees and / or representatives are not authorized to waive this warning.

Limitations of Warranty – This warranty is exclusive and in lieu of all other warranties express or implied. The remedies provided for in this warranty are exclusive and shall constitute the only liabilities on the part of First Co.

For Service or Repair you should contact the installer of the equipment or a licensed HVAC service company. If one is not available you should contact the nearest distributor for a recommended HVAC service company.